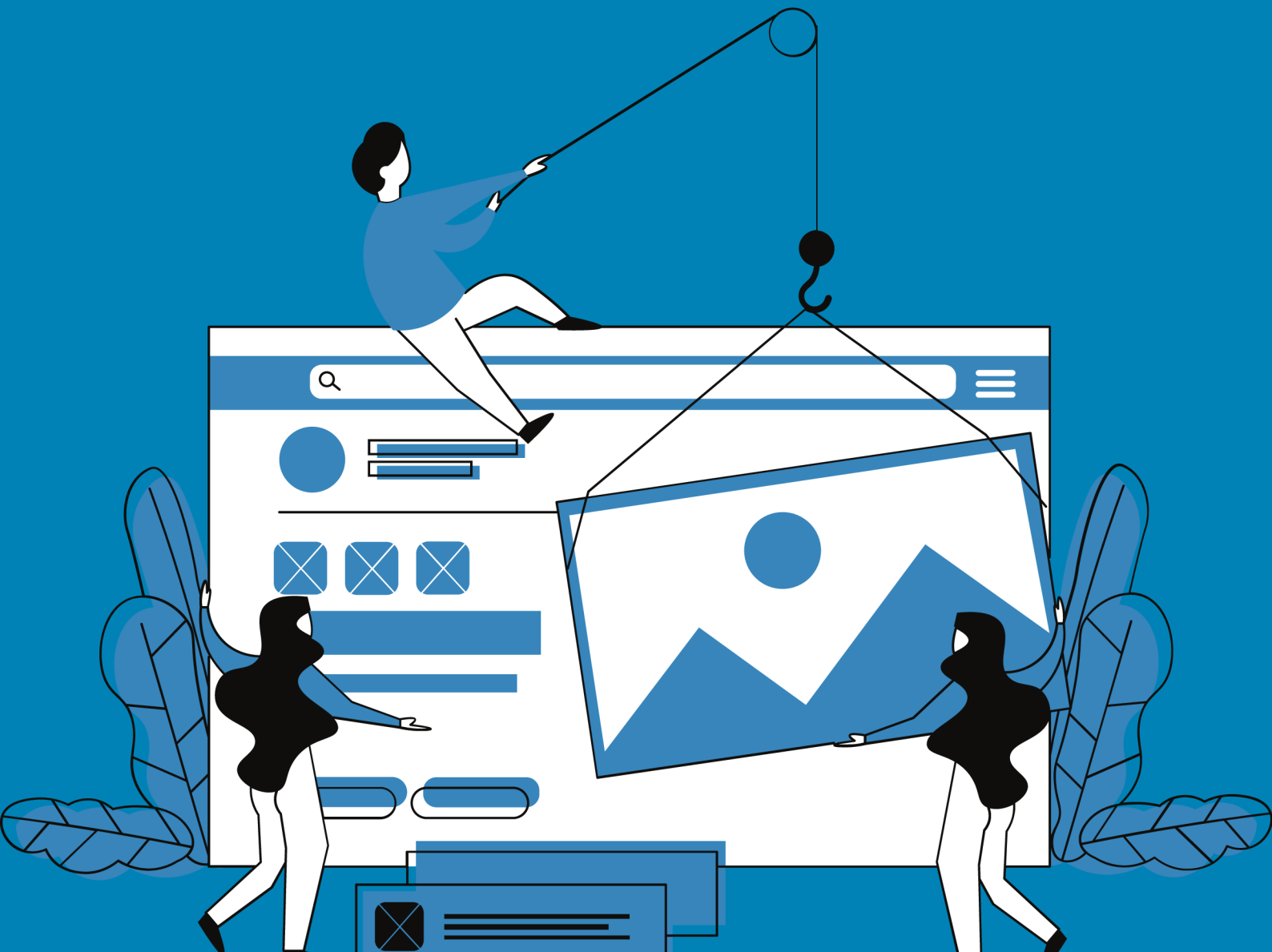




DOMAINS

This document is for use with Domains hosted or registered with Midgard.



Introduction

If you have registered your domain with us, or have given us your Domain accounts. This document will help explain some aspects you can now do via MyMidgard

**Your domains, such as
“Midgard.co.uk” are used for ...
Including email hostings, website
hostings, and certifications.**



DOMAINS

PURCHASING DOMAINS

- 1.** Buying a domain is now self-service! Head to Websites > Purchase in MyMidgard to search, check availability and buy in a couple of clicks — no email needed. See the Purchase section later in this guide.
- 2.** As each domain incurs a small monthly cost for the rental, this will be limited to Admin users only.

TRANSFERRING

- 1.** If you already have a domain registered elsewhere you can port it over to our systems. Giving more control over records such as TXT and Cname.

MYMIDGARD

To gain access to advanced features of your new Domain, we have created an ADMIN section of the MyMidgard Portal. Within this section, you can access the domains we hold for you.

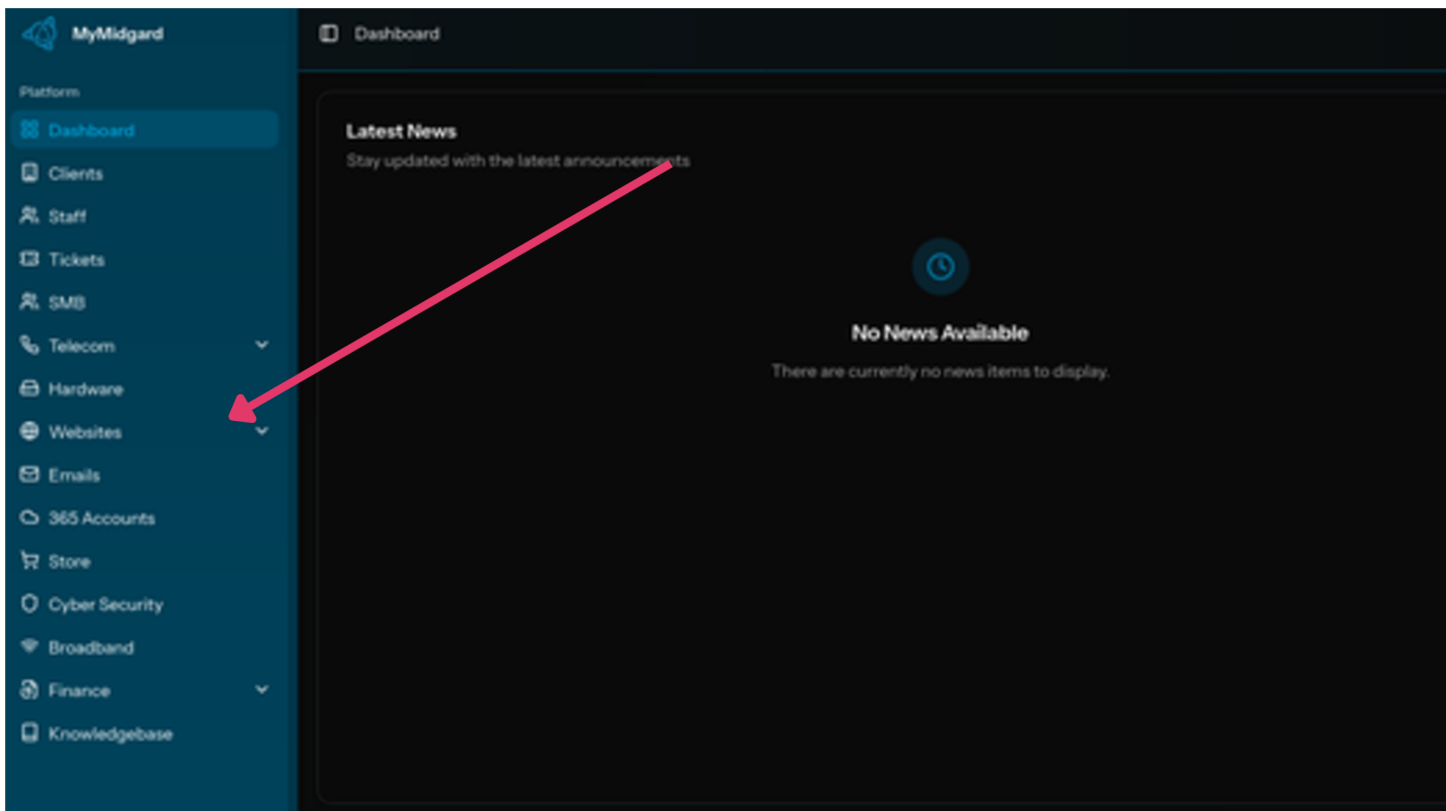
If you do not currently have access to the MyMidgard Portal, please contact Midgard to have your personal account set up with your permissions.



ADMIN : DOMAINS

FIND SECTION

Once you have logged into <https://www.mymidgard.co.uk> you will be able to select the Web menu item, and the drop down will display the options available to you.



ADMIN : DOMAINS

DOMAIN SECTION

If you have permissions to view this section. You will be able to see all company domains you have registered with us. This includes the original registration and the renewal date. Click into the domain to see more and control your DNS

The screenshot displays the 'MyMidgard' Admin interface. On the left is a dark sidebar with a navigation menu. The main content area is titled 'Domains' and includes a sub-header 'Manage registrations, DNS, and hosting for your domains.' Below this, there are summary cards for 'TOTAL DOMAINS' (7) and 'LOCKED' (7). A table lists domain details, including Registrar (domainbox), DNS Controller (cloudns), Nameserver 1 (ns1.mynameserver.uk), and Renewal date (2026-11-17). Each row also shows a status (Active) and a 'View details' link.

MyMidgard

Platform

- Dashboard
- Clients
- Staff
- Tickets
- SMB
- Telecom
- Hardware
- Websites**
 - Domains**
 - Checking
 - Helpers
 - Purchase
- Emails
- 365 Accounts
- Store
- Cyber Security
- Broadband
- Utilities
- Fun
- Documentation

Test Test User (me@) | Auto-logout: 09:56

Websites > Domains

Domains

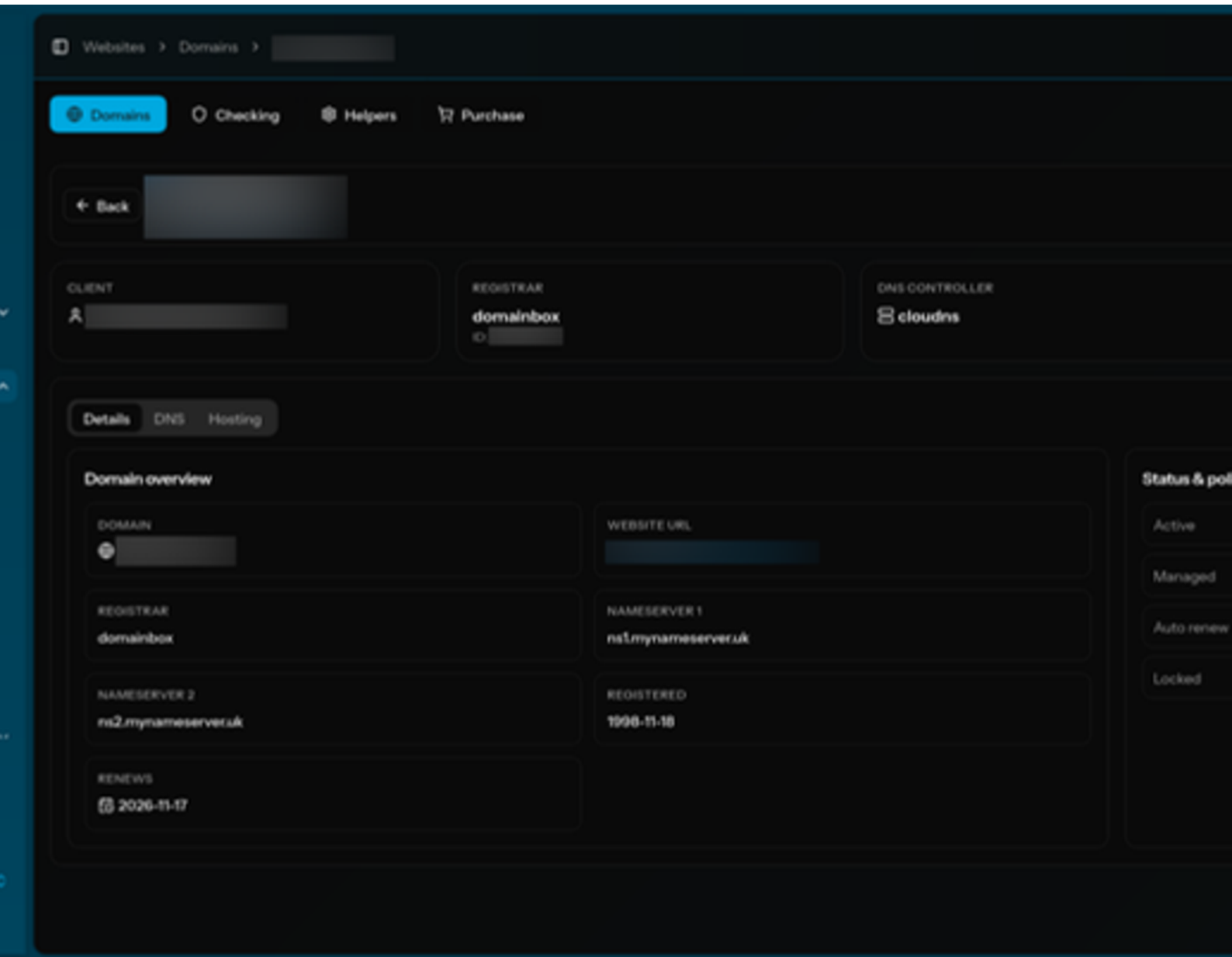
Manage registrations, DNS, and hosting for your domains.

TOTAL DOMAINS: 7

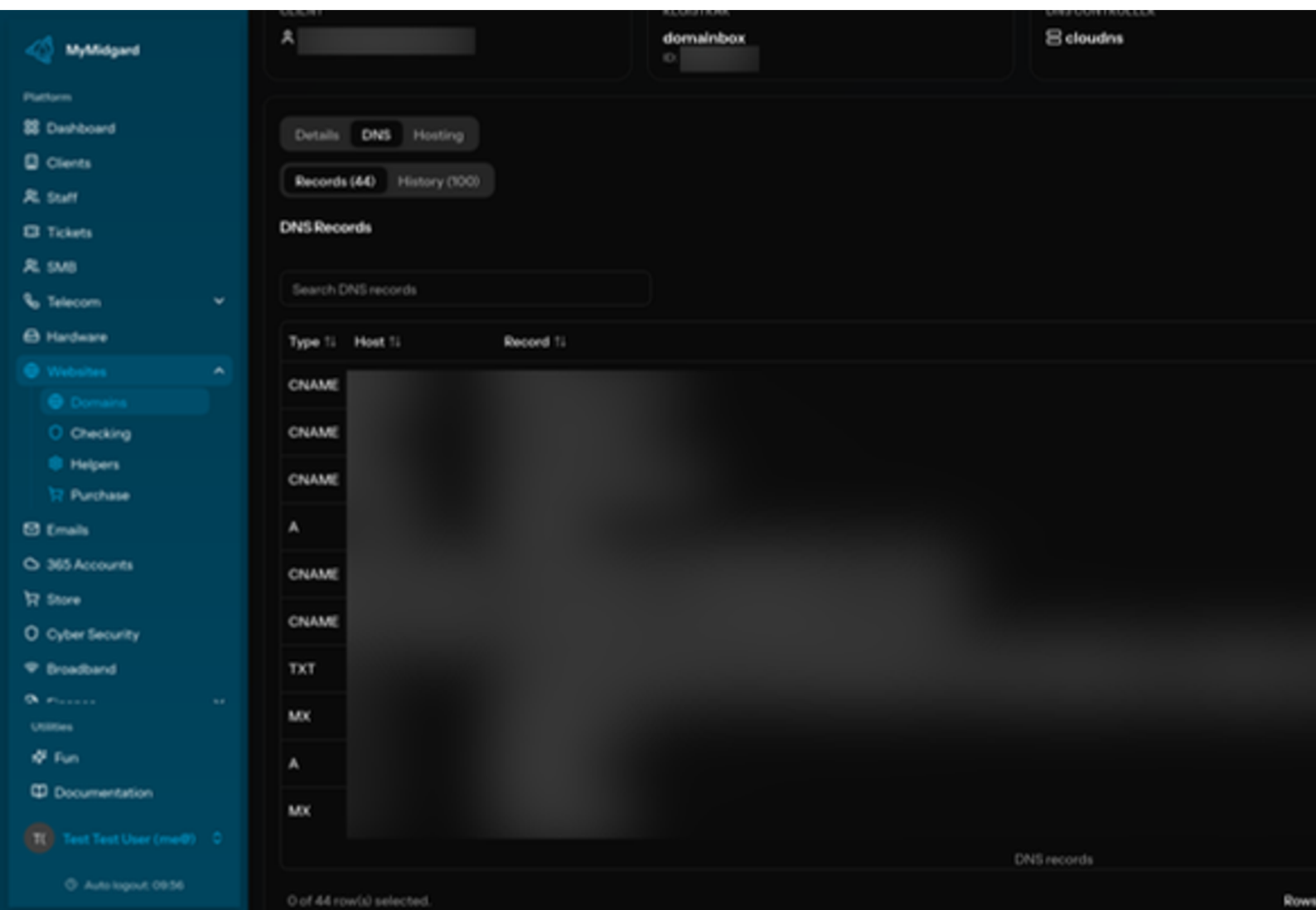
LOCKED: 7

Domain	Registrar	DNS Controller	Nameserver 1	Renewal	Status	Actions
[Redacted]	domainbox	cloudns	ns1.mynameserver.uk	2026-11-17	Active	View details
[Redacted]	domainbox		ns1.mynameserver.uk		Active	

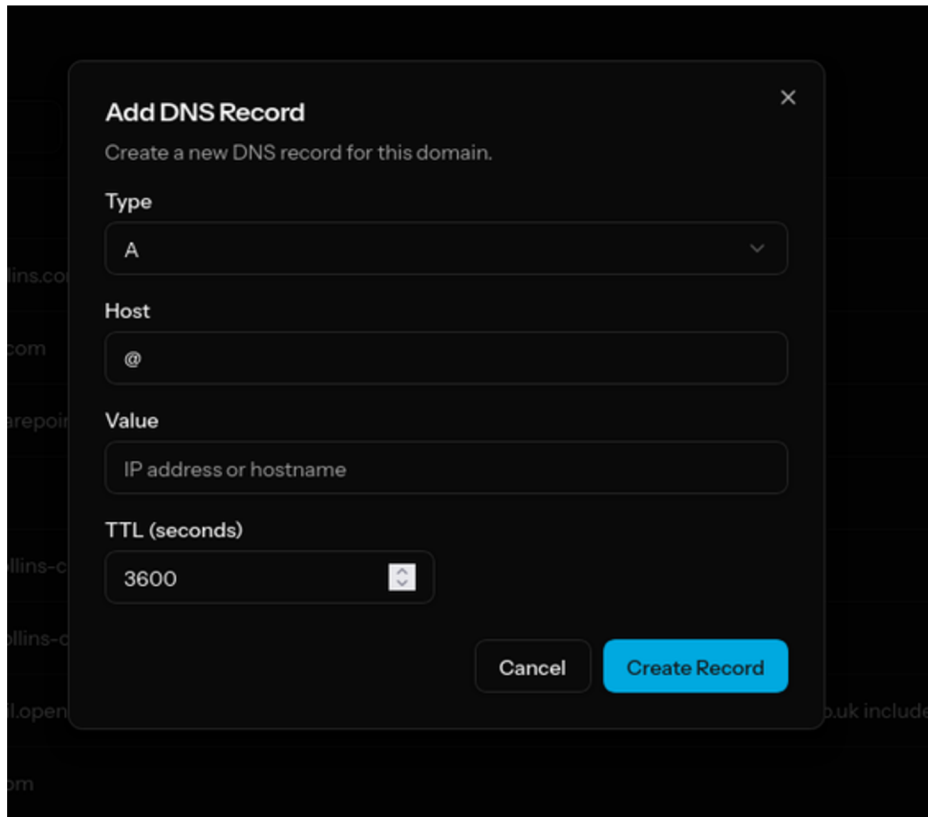
Inside your Domain, you can see your details, and extra Tabs, for Details, DNS, and Hosting.



In your DNS tab you can see all your active dns records



You can click on ADD to add a new DNS record, or EDIT to update it, or DELETE to remove it.



The image shows a dark-themed modal dialog box titled "Add DNS Record" with a close button (X) in the top right corner. Below the title is a subtitle: "Create a new DNS record for this domain." The dialog contains four input fields: "Type" is a dropdown menu with "A" selected; "Host" is a text input field containing "@"; "Value" is a text input field containing "IP address or hostname"; and "TTL (seconds)" is a text input field containing "3600" with a small up/down arrow icon to its right. At the bottom right of the dialog are two buttons: a grey "Cancel" button and a blue "Create Record" button.

Add DNS Record ✕

Create a new DNS record for this domain.

Type

A

Host

@

Value

IP address or hostname

TTL (seconds)

3600

Cancel Create Record

The HISTORY tab contains all the changes you have made that we have tracked. Our historic records can go back years if needed.

DetailsDNSHosting

Records (44)History (100)

Search DNS history

Status	Type	Host	Re
UPDATEORCREATE	TXT		*v
UPDATEORCREATE	MX		b10
UPDATEORCREATE	A		21
UPDATEORCREATE	MX		b10
UPDATEORCREATE	TXT		*M
UPDATEORCREATE	TXT	_acme-challenge	*u2
UPDATEORCREATE	CNAME	autodiscover	au
UPDATEORCREATE	A	dc01	78
UPDATEORCREATE	TXT	_dmarc	*v
UPDATEORCREATE	TXT	_dnsauth	*20

0 of 100 row(s) selected.

TRANSFER IN

AUTOMATIC

To move a domain you already own into MyMidgard, go to Websites > Transfer In and simply type in the domain name.

The clever part happens automatically. Before anything moves, we scan your domain's live DNS — so your existing nameservers and records carry over unchanged, and your website and email keep working throughout. If we already manage your DNS, nothing changes at all.

If it is a .com (and most other endings) you will need to unlock the domain and paste in the Authorisation (EPP) code from your current registrar. If it is a .co.uk you will be prompted to change the Registrar (IPS) Tag instead — the wizard guides you either way.

Most transfers need no changes, but "Review or change" lets you check the nameservers and DNS records before you submit. Once submitted, a support ticket tracks the transfer — we handle the registrar side and let you know when the domain lands in your Domains list.

Tip: avoid starting a transfer within two weeks of your renewal date — expiry mid-transfer causes delays.

The screenshot shows the 'Transfer In' wizard interface. At the top, it says 'Transfer In' and provides a brief explanation: 'Move a domain you own elsewhere over to us. We will check it first and show you its current nameservers and DNS so you can adjust them before the transfer starts.' Below this is a 'Domain name' input field containing 'bananastand.co.uk'. A note below the field states 'The domain must already be registered somewhere else.' There is a 'Check domain' button. Below the input field, the domain 'bananastand.co.uk' is displayed, with a note 'Not applicable for this domain type' on the right. A yellow warning box contains the text: 'One more step after you submit: change the IPS tag. This is a UK domain, so there is no auth code. Ask your current registrar to change the IPS tag to the one below. The transfer completes once they do.' Below this box are two buttons: 'REGISTRAR-EU' and 'Copy'. At the bottom, a green status bar says 'Your DNS and nameservers carry over unchanged.' with a 'Review or change' link.

PURCHASE

SELF SERVICE

To purchase a domain, go to Websites > Purchase, pick the account to bill, and accept the DNS terms (a one-off). Then choose your path:

I know my name — type it once and we automatically check availability across twenty popular endings (.co.uk, .com, .io, .dev and more), each with clear monthly pricing, all at a glance.

Don't know the name you want? We can help! Switch to "Help me think of one", describe the business in a sentence or two, and the portal suggests up to ten name ideas — each one checked automatically for available endings as it arrives. Like one? Buy it straight from the suggestion card.

Buying opens a confirmation showing the domain, account and monthly price — nothing is submitted until you confirm. We register the domain for you and it appears under Websites > Domains, ready for DNS.

Billing is simple too: the domain joins your normal monthly Midgard bill — no separate registrar invoices, no card details entered on the page.

The screenshot shows the 'Help me think of one' section of the domain purchase interface. It includes a search bar with the text 'I know my name' and 'Check if a domain is available'. Below this is a text input field with the description 'a bakery that is only selling pastries in the same of hedgehogs'. A button labeled 'Suggest names' is visible. The 'Name ideas' section displays a list of suggested domain names, each with a status indicator (green dot for available) and a count of available endings. The 'Available to buy now' section shows a table of domain names, their status, and monthly prices.

Domain	Status	Monthly price
hedgehogsbakery.co.uk	Available	£1.09/mo
hedgehogsbakery.co.uk	Available	£0.79/mo
hedgehogsbakery.co.uk	Available	£0.79/mo

ADMIN : DOMAINS

DELETE

To cancel a domain, please submit a ticket to tickets@midgard.co.uk or by using the MyMidgard Ticketing system.

WAYBACK

FUN

Ever wondered what your website used to look like? Go to Websites > WayBack and find out.

The Internet Archive's Wayback Machine has been photographing the web since 1996, and WayBack shows that history for your own domains. Pick a domain and you get a year-by-year timeline of snapshots, plus quick links to the highlights — the very first capture of your site, the busiest year, and the most recent snapshot. There is even a birthday line showing how long your domain has been online.

Snapshots open on web.archive.org in a new tab. Think of it as a museum rather than a backup — perfect for nostalgia, a "how it started / how it's going" rebrand post, or checking what your site said at a point in time.

No captures for a new domain yet? Give it time — the archive usually finds new sites within their first year.



PLUS MORE

Control your IT infrastructure from within one portal.
From your phones, to domains, email addresses,
plus much much more.



Control your IT systems

New features are being rolled out each month for you IT systems. Including Phone Systems, Email address control, DNS records, etc, As each new upgrade is released. we will endeavour to keep you updated.

